

Corporate Sustainability Assessment Results

	Company Score	Percentile Ranking	Industry Average	Industry Best	Average Score of DJSI Members						Weight (%)
					World	Europe	North America	Asia Pacific	Emerging Markets	MILA Pacific Alliance	
Total Sustainability Score:	59	65	45	90	86	89	76	64	81	79	100
Economic Dimension	58	68	46	89	84	86	80	61	76	76	32
Codes of Business Conduct	62	51	62	99	91	94	92	68	94	93	3
Corporate Governance	46	44	47	80	56	63	73	38	43	49	6
Customer Relationship Management	80	82	41	100	85	80	72	70	59	65	2
Information Security/Cybersecurity & System Availability	45	62	34	94	72	65	73	53	65	64	2
Innovation Management	100	100	45	100	97	98	90	81	92	95	2
Market Opportunities	0	10	43	100	94	97	80	59	73	69	6
Materiality	100	100	52	100	100	100	88	74	100	96	2
Policy Influence	100	100	41	100	89	85	83	62	95	95	2
Privacy Protection	74	75	45	100	87	96	78	77	87	81	2
Risk & Crisis Management	85	74	47	100	93	94	87	69	90	94	3
Supply Chain Management	71	74	37	100	93	93	75	55	94	82	2
Environmental Dimension	60	66	46	96	87	93	75	63	81	79	39
Biodiversity	85	91	29	97	80	88	62	58	77	72	2
Climate Strategy	53	48	51	100	96	99	90	71	98	95	6
Electricity Generation	36	43	40	100	69	87	53	49	66	63	10
Environmental Policy & Management Systems	83	75	55	100	94	96	82	63	93	89	3
Environmental Reporting	92	78	61	100	98	96	84	72	99	96	2
Operational Eco-Efficiency	58	63	47	98	87	90	69	59	74	69	8
Transmission & Distribution	50	60	41	100	90	89	86	72	75	75	3
Water Related Risks	92	67	47	100	99	97	100	88	100	100	5
Social Dimension	59	65	43	92	87	88	74	71	87	84	29
Corporate Citizenship and Philanthropy	78	68	57	100	99	99	89	84	97	97	3
Human Capital Development	86	91	41	100	87	88	65	67	80	73	4
Human Rights	11	57	26	100	85	89	39	28	96	72	2
Labor Practice Indicators	29	27	49	100	91	91	93	82	91	89	2
Occupational Health and Safety	82	91	38	100	60	57	60	65	69	76	4
Social Reporting	67	64	56	100	100	100	65	70	94	90	2
Stakeholder Engagement	80	66	45	100	95	97	94	84	96	91	6
Talent Attraction & Retention	20	43	37	95	84	90	68	67	83	82	6
Minimum Total Sustainability Score for Index Inclusion					85	90	73	63	81	75	

Explanations: Percentile ranking, industry average and industry best scores are presented for comparison within the industry universe of companies assessed for inclusion in any Dow Jones Sustainability Index. Average scores of DJSI members are provided for index members within each industry. All values are on a scale from 0 to 100 (best). The minimum lowest score for inclusion in each index is provided at the bottom, excluding the buffer rule and the error margin. For each row, weights are shown as a percentage of the total weight of 100. Further information on the assessment methodology can be found on www.robecosam.com/csa

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